

# **Draft AlburyCity Operational Plan**

**2021-22**

**16 April 2021**



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# INTRODUCTION

## MESSAGE FROM OUR MAYOR & COUNCILLORS

As Councillors, our main task is to listen to the community we serve and then to act on any concerns, hopes or proposals that are raised with us.

That's why it's especially exciting to see that community feedback reflected in the 2021-22 Draft Budget, with many of the proposed projects and improvements flowing directly from you, our community.

You told us that services and facilities for our growing city are among your priorities, with a focus on meeting the needs of our growth areas and ensuring families are well catered for with playgrounds, parks, and other facilities.

As a result, we're looking forward to delivering some terrific improvements to our city across a range of areas.

A central focus for all of us at Council is to ensure that Thurgoona-Wirlinga has the resources and facilities it needs to meet its rapid growth rate over the next five decades.

That rapid growth has undoubtedly put pressure on transport across the area, especially during the busy morning and afternoon 'peak hours', which is why it's pleasing to see a vision to create a roads network for the future becoming a reality.

The new Elizabeth Mitchell/Thurgoona Drive intersection, planned extensions to Elizabeth Mitchell Drive and Kerr Road, and the Thurgoona Links Roads project are all pieces of a puzzle that will fit in with the centrepiece of the Davey Road reconstruction, which is due for completion later this year.

When it comes to transforming Thurgoona's transport network, all roads lead to the Davey Road interchange upgrade as a key north-south traffic distributor so it will be exciting to see some of these positive changes when the works at Davey Road are completed this year.

Another of the big-ticket items in this year's Draft Budget is the construction of the Albury Regional Skate Park. There are few more important priorities than keeping our young people, healthy, active and engaged and the new skate park will do that and more.

It's also exciting to see progress in our ambitious plans to reimagine our Murray River foreshore. The centrepiece of this project will be the boardwalk and promenade near the Albury Swim Centre, with construction to start in July.

Our riverside vision aims to link facilities and improvements along the river from Noreuil Park to Wonga Wetlands to create a drawcard for visitors as well as places for local people to gather and celebrate everything that's great about living in Albury.

Safety is always a priority for our community which is why it's exciting to be building upon the success of our CCTV network in the city centre by developing a similar network in Lavington. Residents there have told us that the presence of CCTV will help to improve their sense of safety in public spaces, and we know that CCTV makes a big difference when it

comes to helping police to catch offenders, so it's pleasing to take these next steps towards protecting people and property in the area.

Caring for our environment is a key focus for us, and we're proud that our city is leading the way in the sustainability field, as seen in our recent success as the overall winner of the Sustainable Communities NSW Tidy Towns award. This was recognition for the hard work and dedication of our entire community and everyone involved deserves a pat on the back for getting us to this point on our sustainability journey.

We're looking forward to delivering these projects and improvements in the upcoming financial year and as always, community input was critical in helping us to develop plans, arrange priorities and come up with works that will make our community an even better place to live and work.

Thank you to everyone who has helped to guide the Councillor group in our budget planning and delivery – and we look forward to continuing our work together in the years ahead to ensure our city continues to thrive and prosper.

## MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

As the new financial year approaches, we're preparing a draft budget designed and built to power a major economic and social recovery in Albury, following the costly effects of the COVID-19 outbreak.

Our ongoing recovery will be driven by a budgetary package that will create jobs and investment, enhance our tourism sector, foster business growth and provide a range of facilities and services designed to improve the health and lifestyle of our community.

Aligned closely without our blueprint for the city's future, Albury 2030, the budget proposes capital works expenditure of \$63M, which will include \$11.8M for roads, bridges and footpaths; \$10.3M for recreation projects; \$21.8M on important water and wastewater projects; and \$6.5M to improve public buildings across the city.

Mindful that many in our city are still feeling the financial effects of COVID-19, we've proposed an average rate rise of 2.3% for residential households and 1.8% for businesses. When all rates, water, sewer and waste management charges are combined, the average residential property impact is an increase of \$1.37 per week.

This modest increase will help to fuel a finely targeted spending program that will deliver a range of works to improve our city, including funding support from government grants.

Some of the major improvements will include:

- \$3.9M for the next stages of the Riverside Precinct construction
- \$2.6M to deliver the Albury Regional Skate Park for our young people
- \$3.5M to rehabilitate our roads and drains
- \$1.7M to improve public toilet facilities across the city
- \$800,000 for stage 3 of the Lavington Sports Ground redevelopment, and
- \$500,000 for the ongoing expansion of the Wagirra Trail

We're also focusing strongly on delivering health, lifestyle and safety benefits, with funding for bike paths and cycleways, major improvements to sports grounds, and CCTV cameras at Lavington.

As always, our Draft Budget has an eye firmly on the future, with major expenditure proposed for our growth area of Thurgoona-Wirlinga. Projects there will include a new play space for families at Ernest Grant Park, design works for the Thurgoona Links Roads and the Thurgoona Oval change room upgrade.

We're also pushing ahead with cultural and environmental works such as the new Wonga Wetlands Education and Experience Centre, the next stages of the proposed Albury Entertainment Centre Convention Wing redevelopment and infrastructure developments to further improve our award-winning Waste Management Centre.

Of course, roadworks and transport improvements will form a key part of the budget, with road redevelopments at Lavington and East Albury among the major projects to be delivered over the financial year.

This is a Draft Budget carefully calibrated to underpin economic and recreational growth in a post-COVID environment.

We're grateful to our Councillors and the wider community for helping to identify the key priorities for improvement across the city so that we can use your rates to deliver the city that you want for the future.

As we work towards delivering these projects, we'd like to hear from you. Please provide us with feedback about the proposed budget through <https://www.alburycity.nsw.gov.au/> so that we can continue our work together to improve Albury towards 2030 and beyond.

Budget preparation is always a collaborative process with the hopes and aspirations of the community a key driver in determining our shared priorities – so, once again, thank you to everyone who's helped to shape this document and we look forward to hearing from you as our Councillors and staff work to deliver a bright future for Albury.

## Our Community Strategic Plan – ‘Albury 2030’

When we developed [Albury 2030](#), you told us your aspirations for our community. We took your ideas and goals and determined the best way we can work towards making them a reality. This may be through the services we provide, the infrastructure and spaces we create, the projects and activities we develop, or the extra care we take when considering the beautiful environment in which we live.

Albury 2030 is made up of four themes, each addressing a priority area for our community. Under each theme, you have told us the goals you want to achieve. These form the long term Outcomes of Albury 2030. The four themes also address economic, environmental, social and civic leadership issues respectively.



A community vision was revised during the 2016 review based on community aspirations for the future of Albury. The vision underpins the direction of *Albury 2030*, the strategic actions and desired outcomes.

**A nationally significant regional city that is vibrant, innovative, connected, and inspired by its culture, environment and location on the Murray River**

The vision is looking forward to the year 2030 and takes into account Albury's location, lifestyle and heritage. Working together to achieve the outcomes of *Albury 2030* will help move Albury closer to achieving the community vision.

## Two Cities One Community – Stronger Together

While working with the community in 2016-2017 to create the Albury 2030 and Wodonga 2033 Community Strategic Plans, it became clear that our communities wanted our Councils to collaborate to achieve community aspirations, deliver value for money and to adopt a regional perspective. Our Albury Wodonga communities share the facilities, venues, infrastructure and services that exist in the cities and across the region. Community leaders are expected to adopt a regional perspective and advocate to state and federal governments on issues that impact their respective communities.

In November 2017, Albury and Wodonga Councils came together to sign an historic agreement pledging to work more closely together to plan, grow and develop the region. The councils agreed to work cooperatively to achieve the aspirations of both communities through the development of the [Two Cities One Community Strategic Plan](#).

The partnership considers how programs being delivered in the two cities can be consolidated to enable greater community impact. This collaborative approach will ensure the two councils are well positioned to take advantage of future government funding opportunities to improve infrastructure and growth. A Two Cities One Community Action Plan has been developed that outlines the aspirations of both communities through goals and actions. Albury and Wodonga councils will work together to deliver the projects within the Action Plan and report the outcomes back to the community.

### **The Four-Year Delivery Program**

Albury 2030 is not a Council plan. There are many other government departments, agencies, community groups and individuals who will help deliver on the community aspirations of Albury 2030. The work that Council can do to achieve our community aspirations is detailed in our [four-year Delivery Program](#). We use the strategic actions of Albury 2030 to develop the four-year plan. This shows when we will implement projects and other services over the next four years and how they link back to Albury 2030.

### **The Operational Plan**

The first year of the Delivery Program is called the Operational Plan. The Operational Plan is developed annually throughout the budget process to ensure we have the resources and capacity to continue to implement Council services and projects responsibly.

When you have a look at our Operational Plan, you'll see what's happening in 2021-22, including ongoing Council services, long term planning for sustainable growth, community development and exciting infrastructure projects. Importantly, you'll see how the work we have planned links back to what you told us you wanted for Albury's future in Albury 2030.

## MAJOR PROJECTS

Over the next 12 months, we will deliver a huge range of projects and services designed to improve the liveability, vitality and economic viability of our city.

Here's some of the major projects you'll see come to fruition during 2021-22.

[Link to the Major Projects page on our website.](#)

## ALBURYCITY OPERATIONAL PLAN 2021-22

To give you a better understanding of the works programmed for 2021-22, we have grouped our planned projects, activities and services under the relevant Albury 2030 Themes and Outcomes. This way you can see how the work we do aligns with the goals set for us by our community.

### Theme One: A Growing Sustainable Economy

This theme recognises the need to grow the city and its population so that businesses can confidently increase and expand their workforce. We will continue to provide opportunity and infrastructure to increase our visitor numbers and improve our residents' experiences. Integrated transport routes will meet the needs of this growing city and connect Albury to the national and global economy by road, rail and air.

#### Outcome 1.1 Increase visitors to Albury and the surrounding region

##### New projects

- Albury Wodonga Four Seasons Promotional Campaign
- Mountain Bike Audit and Strategy Implementation
- Mungabareena Aboriginal Place Management Plan Implementation Project
- Murray River Experience - Wonga Visitors Education Centre
- Wagirra Trail - ongoing construction & design planning
- Wonga Wetlands site assessment for potential accommodation opportunities

##### Other actions

- Development of the Inland Water Safety Strategy
- Implement the Albury Wodonga Destination Management Plan
- Implement the Albury Entertainment Centre Business Plan
- Implement the AlburyCity Events Strategy
- Prepare annual Visitor Economy Trend analysis
- Promotion of MAMA through local and national sponsor networks
- Continue to present annual Write Around the Murray Festival

#### Outcome 1.2 Improve visitor and residents' experiences

##### New projects

- Albury Entertainment Centre Theatre Sound System Replacement

- Albury Entertainment Centre Theatre Stage Managers Desk
- Albury Historical Walking Tour Bollard Redevelopment and Installation
- Albury Wodonga Arts and Cultural Festival
- Albury Wodonga Signage Strategy (interpretative and directional)
- AlburyCity Visual Art Acquisition Fund
- Car Park - Wilson Street Car Park - New deck (SVR)
- City Placemaking Initiatives
- Eastern Hill Activation Plan
- Lavington Sports Ground Redevelopment - Stage 3 Projects
- Murray River Experience - Regional Growth, Environment and Tourism Fund - Albury Riverside Precinct Construction
- NSW State Member's Walk - relocation and refurbishment - Stage 2
- Summer Place Annual Commission
- Wonga Wetlands - Interpretive Centre Precinct

#### **Other actions**

- Implement Graffiti Management Plan actions
- Implement AlburyCity Events Strategy
- LibraryMuseum Exhibition Program

### **Outcome 1.3 Plan and cater for increased population growth**

#### **New projects**

- Albury and Lavington CBD Master Plan Reviews (Including Cultural Precinct Master Plan)
- Albury City Wide Heritage Review
- Glenmorus Gardens - Retrofit Existing Cemetery Areas with Concrete Beams 2020-22
- Recycled Water Management Plan

#### **Other actions**

- Development of a Fleet Management Strategy/Plan

### **Outcome 1.4 Albury has a secure and well managed water supply**

#### **New projects**

- Albury Water Filtration Plant – refurbishments and capital works
- 600mm trunk main from Albury Water Filtration Plant to Riverina Highway/Kerr Road intersection
- Albury water reticulation - annual meter replacement program
- Annual Sewer Rehabilitation Program
- Annual Water Main Replacement/Renewal Program
- Backflow Prevention - Mobile Solutions to Improve Compliance
- Chlorine Booster Stations - Flow Meter Standardisation
- Construct Brooklyn Fields Stage 3 and Lipsett Sewer Pump Station Gravity Main
- Refurbishment Water Filtration Fluoridation Units
- Sewer Projects Upgrade and Equipment Replacements
- Sewer Pump Station (SPS) 36 Mate Street - Upgrade the Civil and Hydraulic Components

- Upgrades to Water Reservoir (WR) 9, 17, 22A and 22B
- Water Infrastructure for Thurgoona-Wirlinga Growth Precinct
- Water infrastructure Supervisory Control and Data Acquisition (SCADA) System, Telemetry and Instrumentation Upgrade
- Water Mains Cleaning Programme
- Water Pump Station (WPS) 11, East Albury Replacement of Pumps and Electric Motors
- Water Pump Station (WPS) 2 Low Lift - Reclad of Existing Pump Station Building
- Water supply energy efficiency strategy implementation
- Water Supply Projects Upgrade and/or Equipment Replacement
- Waterview Electrical Switchboards Protective Buildings
- Waterview Pines Plantation - Revegetation

#### **Other actions**

- Water Filtration Plant Masterplan

### **Outcome 1.5 Promote Albury for industry and business**

#### **New projects**

- Albury Entertainment Centre - Convention Wing Expansion and sound and lighting upgrade
- Smollett Street Sewer Capacity Upgrade

#### **Other actions**

- Participate in Evocities campaign
- Implement the Economic Development Marketing Strategy
- Implement the University of NSW Rural Clinical School Medical Scholarship program
- Implement the Economic Development Incentive Program

### **Outcome 1.6 Integrated transport network for Albury**

#### **New projects**

- Albury Airport - Committee Governance
- Albury Airport – continued redevelopment
- Albury Development Control Plan 2010 - Off Street Car Parking Review
- Car Park - Volt Lane Car Park Counter Replacement
- Country Passenger Transport Infrastructure Grants Scheme (GPTIGS)
- Integrated Transport Strategy Development and implementation

#### **Other actions**

- Continue to progress the upgrade of the Davey Road Interchange and encourage utilisation of the Ettamogah Rail Hub
- Implement Car Parking Strategy initiatives

## Outcome 1.7 Increased usage of bicycle and pedestrian networks

### New projects

- Footpath/Bikepath - Accessibility Improvements to Meet Disability Discrimination Act (DDA) Requirements
- Footpath/Bikepath - Albury CBD Bike Loop
- Footpath Capital Works Program
- Footpath/Bikepath - Cycleways and Active Transport Program
- Footpath/Bikepath - Lavington Jindera Shared Path Feasibility Study

### Other actions

- Review and implement the Pedestrian Access and Mobility Plan projects
- Review and implement Albury Bicycle Plan priorities

## Outcome 1.8 Albury's infrastructure and assets are well managed and maintained

### New projects

- Administration Building - Upgrade Program
- Albury Entertainment Centre - Theatre Profile Lights
- Building - Bunton Park Dilapidations Works
- Building - Canteen Upgrade Program - Lavington Sports Ground
- Building - Depot Relocation Feasibility Study
- Building - Greenfield Park amenities building design
- Building - Monument Hill Monument Structure Repainting
- Building - Public Toilet Strategy Priorities
- Building - Ross Circuit Pre-School - Roof Replacement and Improved Site Drainage
- Building - Wagirra Depot Upgrade
- Bungambrawartha Creek Naturalisation Feasibility Assessment
- Drainage – Restoration and reconstruction program
- Fleet - Purchases Minor Plant and Replacement Program
- Flood - Implementation of flood mitigation strategies
- Flood - South Albury Levee - Australia Park
- Glenmorus Gardens Residence - Installation of Colourbond Fence
- Kremur Street Wastewater Treatment Plant (WWTP) Aeration Upgrade
- Libraries and Cultural Collections Database Upgrade
- LibraryMuseum External Painting and Panelling Update
- Main Sewage Pump Station and New Rising Main (Wodonga Place Depot)
- MAMA Building – Upgrade Program
- Pumphouse - Remediation
- Replacement of Biological Oxygen Demand (BOD)
- Review and Modifications to Waterview Chlorine Dosing Set-up
- Roads – construction program
- Thurgoona Gravity Main Linking Sewer Pump Station 59 (Lindisfarne) with Hawkscote Estate.
- Upgrade End of Life Electrical Control System for Wastewater Reticulation System

- Water and Wastewater - Development of Historical Trend Analysis Capability and Server Optimisations
- Water Filtration System Monitoring and Redundancy Expansion
- Water Pump Station 5 Main Pump Station Replacement of Valves
- Waterview Dissolved Oxygen Analyser Upgrade
- Waterview Instantaneous Inlet Analyser
- Waterview Stage Two Wastewater Treatment Plant

#### **Other actions**

- Review and development of the Engineering Design Guidelines

## **Theme Two: An Enhanced Natural Environment**

This theme involves improving the health of the Murray River, being a leader in water and waste-water management and protecting local plants and animals.

### **Outcome 2.1 Albury has improved environmental outcomes**

#### **New projects**

- Albury Waste Management Centre – Operational Projects
- Albury Waste Management Centre - Circulate Option for Plasterboard
- Albury Waste Management Centre - Industrial Precinct Circular Economy Feasibility Study
- Albury Waste Management Centre - Kerbside Collection Separation Trial
- Albury Waste Management Centre - Material Recovery Facility for Construction and Demolition Material
- Onsite Sewer Management Framework and Implementation
- Sustainability - Bungambrawatha and Black Springs Creek Line Assessments
- Sustainability - Energy Efficiency Programs

#### **Other actions**

- Undertake annual Tree Management Program
- Regional Natural Environment Strategy Action Plan
- Implement the Thurgoona/Wirlinga Drainage Strategy
- Ongoing implementation of the Halve Waste Education Program
- Development of an Electric Vehicle Strategy
- Implement the Environmental Approvals Procedure

### **Outcome 2.2 Albury is prepared for changing environmental conditions**

#### **Other actions**

- Cat Management Policy and Procedure
- Keeping of Birds Policy
- Implementation of the Companion Animals Management Strategy
- Implementing AlburyCity's Climate Change Adaptation Strategy
- Implement Albury Fire Management Plan actions
- Implement Albury Revegetation Plan

- Continue to support regional food production and distribution and agribusiness through implementing the Albury Wodonga Destination Management Plan and Economic Marketing Strategy
- Provide ongoing funding for the Environmental Land Maintenance fund to protect bushland areas connection between corridors

## Outcome 2.3: An increased awareness in sustainability and environmental issues

### **New projects**

- Path Towards Net Zero - Framework and Action Plan
- Water Conservation and Drought Awareness Program

### **Other actions**

- Environment and Sustainability Community Awareness Program

## **Theme Three: A Caring Community**

This theme involves Albury being recognised as a cultural and creative city that embraces and celebrates its diversity, provides quality health care, supports young people, promotes positive ageing, encourages healthy lifestyles, values knowledge and life-long learning and is recognised nationally as a leader in creative arts, health and education services.

## Outcome 3.1 Albury offers a diverse range of educational opportunities

### **Other actions**

- Implementation of the AlburyCity Event Strategy
- Continue service delivery for the Banjora Children's Centre
- Continue service delivery for AlburyCity Family Day Care
- Continue to offer the Out of School Hours program
- Undertake additional education programs across AlburyCity Children's Services
- Support other agencies in providing local career/vocational days/expos
- Conduct Library Museum learning and outreach programs
- Deliver MAMA education programs

## Outcome 3.2 Albury's key community safety indicators continuously improve

### **New projects**

- Road - Evesham Place Intersection Works
- Lavington CCTV Stages 1-3
- Building - Emergency Management Centre Stage Two (SVR)
- Development and implementation of the Road Safety Strategy

**Other actions**

- Develop the bi-annual CCTV report
- Implement Pilot CCTV Program
- Implement AlburyCity Crime Prevention Plan
- Convene and contribute to the Albury Crime Prevention Committee
- Contribute to the Local Government NSW Community Safety and Crime Prevention Network
- Review and implement Road Safety Strategy
- Carry out the CCTV maintenance and repair program

### Outcome 3.3 The health and wellbeing of the Albury community improves (including access to appropriate services)

**New projects**

- Animal Management Facility Design
- Ernest Grant Park play space
- Health Precinct Master Plan
- Keep Track of Your Best Mate Project

**Other actions**

- Swimming Pool Safety Policy Review
- Contaminated Land Management Policy Review
- Implementation of UPSS Strategy and inspection program
- Community Centres updates

### Outcome 3.4 Albury offers a diverse and accessible range of facilities and activities for all ages

**New projects**

- Accessibility Upgrades
- Albury Regional Skate Park Facility - Construction
- AlburyCity Community Fund
- Alexandra Park Master Plan - Sports Field (Ian Barker) Reconstruction
- Australia Park Car Park and Linking Footbridge
- Billson Park Master Plan
- Fredericks Park Master Plan Detailed Design and Stage 1 Construction
- Greenfield Park Stage 1 Landscaping Works
- Installation of Solar Lights Along the Wagirra Trail (Noreuil Park)
- Lavington Sports Ground - Concourse Upgrade (2021/22 Design)
- Library Book Stock Acquisition Fund 2021-22
- Melrose Park Sports Pavilion - Construction (SVR)
- Murray Park Play Space Construction
- Murray River Experience Wayfinding Signage - Design
- Implement Public Toilet Strategy
- Sportsfield Lighting and Power Upgrade - Bunton Park - Design and Installation
- Strategic Land Acquisition - Open Space areas - Thurgoona Wirlinga Structure Plan
- World War II Memorial Bowl Upgrade (Construction)

**Other actions**

- Implement the Youth Services Strategy
- Implement Disability Inclusion Action Plan actions

### Outcome 3.5 Improved health, employment and education for the Aboriginal community in Albury

**Other actions**

- Conduct community development programs for Aboriginal People
- Ensure Aboriginal Culture is valued, collected, interpreted and promoted in all that we do
- Review and develop the Aboriginal Employment Strategy
- Develop a Reconciliation Action Plan
- Implement the Aboriginal Protocol Procedure
- Work with Aboriginal community and other agencies to improve outcomes for Aboriginal people
- Undertake an Aboriginal Cultural heritage study

### Outcome 3.6 Improved settlement of people from diverse cultures

**Other actions**

- Plan and implement community development programs for people from diverse cultures
- Participate in multicultural networks and events across the community

### Outcome 3.7 Increased participation in a diverse range of art and cultural activities in Albury

**New projects**

- AlburyCity Museum and Social History Acquisition Fund
- Flagpoles at Monument Hill
- MAMA Collection Database Upgrade
- MAMA Governance Project
- MAMA Foyer Enhancement – Design and construction
- MAMA Gallery Lighting Upgrade
- Thurgoona Collection Store Expansion Design

**Other actions**

- Gateway Urban and Public Art Commissions
- Implement Mural and Street Art Strategy
- Pumphouse Creative Enterprise, Maker Space and Residency Program
- Implement the Creative Economy Strategy
- Conduct Library Museum learning and outreach programs
- Implement the Library Museum exhibition programs
- Implement the MAMA digital strategy
- Present collaborative programs that connect AlburyCity with local cultural organisations

## Theme Four: A Leading Community

This theme involves establishing strong government and regional networks, empowering the community to contribute to the future direction of the city and providing inclusive decision making processes.

### Outcome 4.1 The community is consulted on all major changes that will affect them

#### Other actions

- Review and update the Community Strategic Plan
- Development of the Communications Strategy 2022-2024
- Review Communications Policy and Procedures
- Monitor and improve AlburyCity community engagement projects
- Major Projects update – Websites
- New Invest AlburyWodonga Website
- New Nexus Website

### Outcome 4.2 Regional issues are addressed through an integrated approach

#### Other actions

- Continue ongoing representation on regional forums and to the Cross Border Commissioner
- Review and update the Two Cities One Community Strategic Plan
- Implement the Two Cities One Community Action Plan

### Outcome 4.3 The Albury community provides resources and opportunities to develop future leaders

#### New projects

- Strategic Partnership / Community Leadership Program

#### Other actions

- AlburyCity Leadership Development Program
- All Roles Flex organisational wide program
- Grow Our Own Program
- Talent Acquisition Strategy
- Develop and deliver the AlburyCity Corporate Training Plan
- Undertake the bi-annual youth forum with young people and youth service providers to identify local issues impacting on young people
- Continue to provide mentoring and leadership opportunities for the AlburyCity Youth Council and youth management committees.

## Outcome 4.4 Albury plans and leads with good governance

### **New Projects**

- Implement Information Management Strategy
- Implement Smart Community Strategy
- Implement use of Body-Worn Cameras
- New AlburyCity Intranet
- Public WiFi Phase 2
- Staff Customer Service Management Improvement

### **Other actions**

- Business Systems roadmap implementation
- Conduct 2021 Local Government Election Process in conjunction with NSW Electoral Commission
- Corporate Performance Strategy implementation
- AlburyCity Covid Relief and Recovery Program
- Customer Service Training - all of organisation
- Cybersecurity roadmap implementation
- Data Storage and Management Strategy
- Development and implementation of Emergency Plan for 553 Kiewa Street
- Implementation LiveTiles Vibe trial
- Live Well Work Well - Organisational Progress
- Undertake Employee Wellbeing Programs
- Provision of WHS information and training
- Governance Review
- Review and development of People & Culture policies and procedures
- Develop a Diversity Strategy for AlburyCity
- Review of Remuneration and Salary Structure
- Ongoing implementation of the Organisation Review recommendations
- Review Workforce Management Strategy
- Review and update the Corporate Risk Plan