



**Tell us what you think about disability
inclusion in our community.**

Community feedback survey.



Easy English



Hard words

This survey has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

You can get help with this survey



You can get someone you trust to help you

- read and answer this survey
- know what this survey says
- find more information.



This survey is written in Easy English.



You can read the original survey on our website.

haveyoursay.alburycity.nsw.gov.au/diap



About this survey

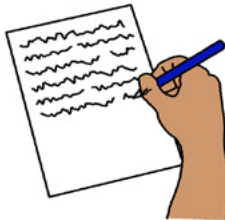
Albury City wrote this **survey**.



A survey means

- we ask you questions

and



- you tell us your answers or ideas.



This is a survey about how we can make our community **inclusive** for people with disability.

Inclusive means everyone can

- use places and spaces
- be part of the community.



We will keep information you tell us in the survey private.

How to do this survey



Answer the questions.



For most questions you **tick 1 box** to answer.



For some questions you can **tick more than 1 box** to answer.



For some questions you write what you think.



You can ask someone you trust to help you do the survey.



You can take a break and come back to the survey.



The survey starts here.



About people with disability

Tell us if you live with a disability.

Tick **1** box.

Yes.

No.

I do **not** want to answer.



If you do **not** live with a disability tell us about you.

You can tick **more than 1** box.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

I am the family of a person with a disability.

I am a friend of a person with a disability.

I am the carer of a person with a disability.

I work in disability services.

I live in the community and am interested in this survey.



Tell us about the disability you or your family, friend or the person you care for lives with.

You can tick **more than 1** box.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

Physical.

Intellectual.

Cognitive. For example, brain injury.

Neurodiverse. For example, Autism.

Blind or low vision.

Deaf or hard of hearing.

Psychosocial or mental illness.

Sensory.

Neurological.

Learning disability.

Chronic health condition or illness.

There are more choices on the next page.



Tell us about the disability you or your family, friend or the person you care for lives with.

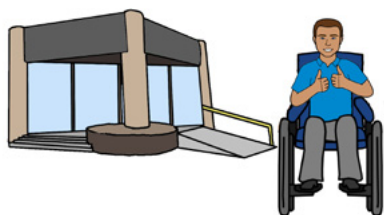
Something else **not** on the list.

Write about your disability here.



I do **not** want to answer this question.

About our community



Write about why an inclusive and **accessible** city will be good for you.



Accessible means everyone can use places and spaces.



Think only about the places in Albury
that you have used.

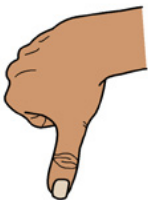
Tell us how accessible they are.

You do **not** have to give an answer for places
you have **not** used.



Botanic Gardens

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

Mostly
accessible

Very
accessible



Albury Entertainment Centre

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

Mostly
accessible

Very
accessible



Community centres

Tick **1** box.



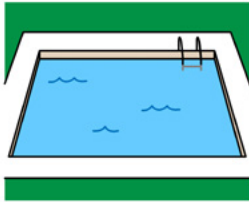
Not
accessible

A little bit
accessible

I do
not know

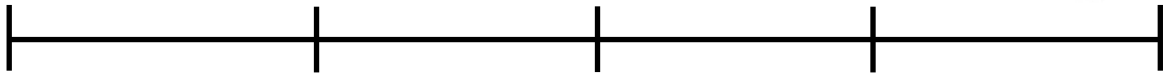
Mostly
accessible

Very
accessible



Swimming pools

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

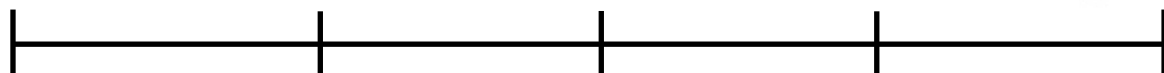
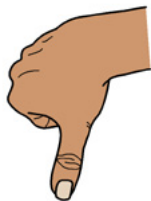
Mostly
accessible

Very
accessible



Albury Library Museum and Lavington Library

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

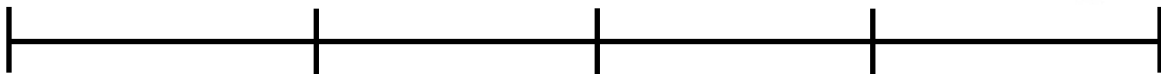
Mostly
accessible

Very
accessible



Visitor information centre

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

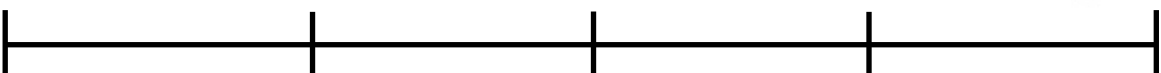
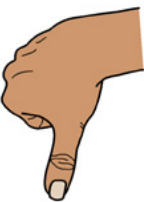
Mostly
accessible

Very
accessible



Parks and play spaces

Tick **1** box.



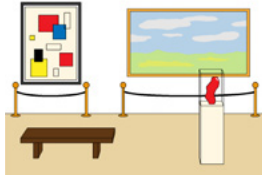
Not
accessible

A little bit
accessible

I do
not know

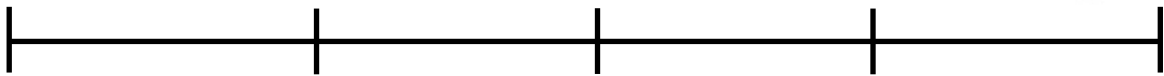
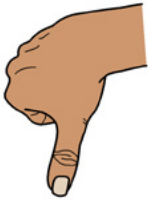
Mostly
accessible

Very
accessible



Murray Art Museum Albury or MAMA

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

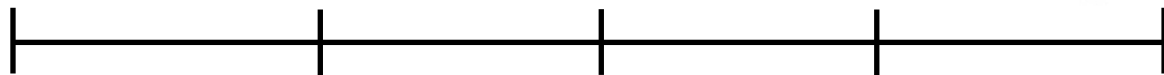
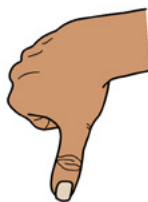
Mostly
accessible

Very
accessible



Albury Airport

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

Mostly
accessible

Very
accessible



Banjora, Family Day Care and OOSH childcare centres

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

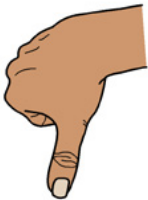
Mostly
accessible

Very
accessible



Sport ovals and sport centres

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

Mostly
accessible

Very
accessible



Albury City Administration Building in Kiewa Street

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

Mostly
accessible

Very
accessible



Footpaths

Tick **1** box.



Not
accessible

A little bit
accessible

I do
not know

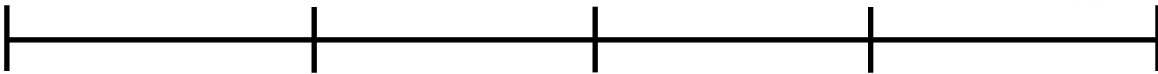
Mostly
accessible

Very
accessible



Public toilets

Tick **1** box.



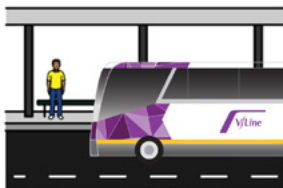
Not
accessible

A little bit
accessible

I do
not know

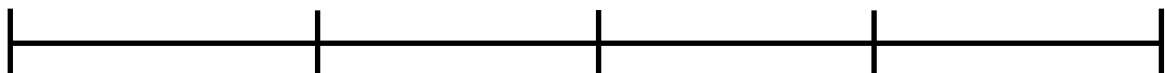
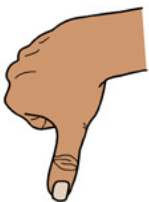
Mostly
accessible

Very
accessible



Bus stops and bus shelters

Tick **1** box.



Not
accessible

A little bit
accessible

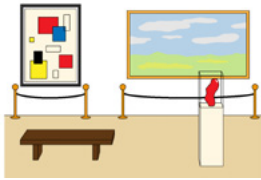
I do
not know

Mostly
accessible

Very
accessible



Write other information you want us know about the accessibility of places and spaces here.



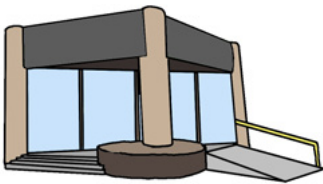
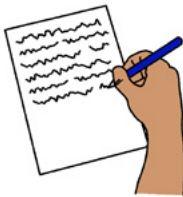
Write what you think are the top 3 places in Albury that you want to use but are hard to use.



1.

2.

3.



Write what you think the top 3 things are that make a place accessible.



1.

2.

3.





Tell us about the problems you or the person you know with disability has when using local businesses or going to local events.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

You can tick **more than 1** box.

Not physically accessible.

No clear signs.

No accessible toilets.

Staff do **not** understand accessibility.

Information is **not** accessible.

Something else. Write about the problem here.



There are **no** problems.



Tell us about accessible parking in Albury.

Tick **1** box.



There is enough accessible parking.

There is **not** enough accessible parking.

Write about where you think more
accessible parking can be made.



I do **not** want to answer.

How people with disability are treated in our community



Tell us if you have felt **discrimination** against you or the person you care for because of a disability.

Discrimination means you have **not** been treated fairly.



For example

- there are no hearing loops
- you did **not** get the help you need.



Tick **1** box.

Yes.

No.



Tell us where the discrimination happened.

You can tick **more than 1** box.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

At work.

At school, TAFE or university.

Online.

When out in the community.

When using health services.

Somewhere else. Write where here.



I have **not** had discrimination happen.



Tell us if you or someone you care for has had **bullying** or **violence** happen to them.

Bullying means someone says or does something to make you feel bad.

For example, a joke about your disability.



Violence means someone says or does something that hurts you.

For example, someone hits you.



Tick **1** box.

Yes.

No.



Tell us where the bullying or violence happened.

You can tick **more than 1** box.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

At home.

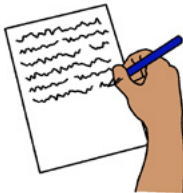
At work.

At school, TAFE or university.

Online.

When out in the community.

Somewhere else. Write where here.



I have **not** had bullying or violence happen.



Tell us if you think the people who work at
Albury City

- are easy to talk to
- understand your support needs.



Tick **1** box.

Yes.

No.

I do **not** want to answer.

If you answered **no** to this question, tell us
why here.



About work and school



Tell us if you work or study.

Tick **1** box.



I work full time.

I work part time or casual work.

I study.

I am retired.

I work or care for someone at home.

I am a volunteer.

I do **not** work.

I **cannot** work.

I am looking for work.

I work in my own business.



Tell us if there is something else you want to do instead.



Tick **1** box.

I do **not** want a job.

I want to study.

I want to volunteer.

I want to work part time or do casual work.

I want to work full time.

I want to look for a job.

I want to work in my own business.

I want to retire.

I want to care for someone at home.



Tell us about the highest level you finished at school, TAFE or university.



Tick **1** box.

Year 10.

Year 12.

Certificate.

Diploma.

Undergraduate degree.

Post graduate studies.

Something else. Write about your education level here.





Tell us if you have thought about working for Albury City.



Tick **1** box.

Yes.

No.

I do **not** want to answer.

If you answered **no** to this question, tell us why here.





Tell us what is important to you when you look for a place to work.

You can tick **more than 1** box.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

An inclusive recruitment process.

Flexible work hours.

Accessible workplace.

Accessible toilets.

Good training.

Good staff attitudes.

Something else. Write what is important to you here.



I do **not** want to answer.



Tell us what makes it hard for people with disability to work in Albury.

You can tick **more than 1** box.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

The recruitment process.

How people are chosen for jobs.

Offices are **not** accessible.

There are **not** enough jobs.

Employers do **not** want to give jobs to people with disability.

Hours of work are **not** flexible.

Worker entitlements are not good.

For example, sick leave.

Transport to workplaces is difficult.

Not enough training.

Something else. Write about it here.





Tell us if you know about places that are good for people with disability to get a job in Albury.

Tick **1** box.



I do **not** know any places that support people with disability in their jobs.

I do know places that support people with disability in their jobs.

Write about the good workplaces here.



About our information and processes



Tell us if you know how to talk to people who work for Albury City about accessibility.



Tick **1** box.

Yes.

No.



Tell us if you know that Albury City has an **Access Committee**.

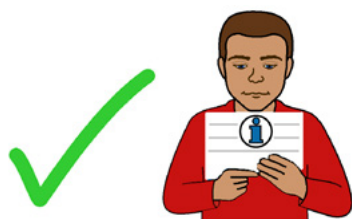
Our Access Committee looks at ways to make our city more accessible.



Tick **1** box.

Yes.

No.



Tell us if you think it is easy to find and understand our information. For example, council news or council website and social media.

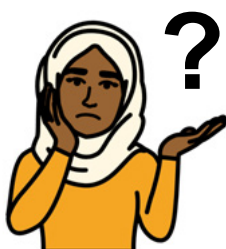


Tick **1** box.

It is easy to find and understand the information.

I do **not** know how to find or understand the information.

I do **not** want to answer.



If you **cannot** find or understand our information tell us what makes it hard for you.

Not in Easy English.

I **cannot** read it with a screen reader.

There are **no** printed copies.

Something else. Write about it here.

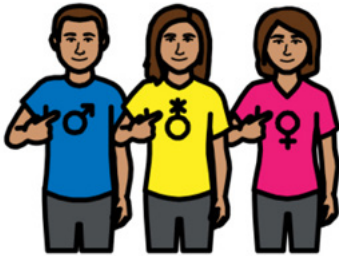


About you



Write your age here.

I do **not** want to answer.



Tell us the gender you **identify** as.

Identify means you know and say who you are.



Tick **1** box.

Male.

Female.

Non-binary.

Something else. Write your answer here.



I do **not** want to answer.



Tell us about your background or ethnicity.

You can tick **more than 1** box.

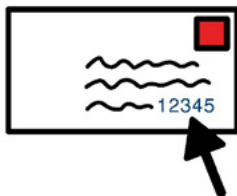
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____

I am Aboriginal.

I am Torres Strait Islander.

I do **not** speak English or speak
little English.

None of these answers.



Write the post code of your house here.





Write about anything else you want to tell us here.

For example, ideas about how to make Albury better for people with disability and their families and carers.



This is the end of the survey. Thank you.

How to give us your survey



You **must** give us your survey by
Friday 10 December 2021.

You can give us the survey in different ways.



Do the survey online and email it to us.

communitydevelopment@alburycity.nsw.gov.au

OR



Print the survey.



Write your answers.

Post it to us.



PO Box 323
Albury NSW 2640

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